



S/N 09/896,471

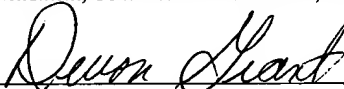
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hollinger et al. Examiner: Lin, Wen Tai
Serial No.: 09/896,471 Group Art Unit: 2154
Filed: June 29, 2001 Docket No.: 60027.0004US01/BS00318
Title: AUTOMATED REAL-TIME APPOINTMENT CONTROL

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on February 5, 2007.


Devon K. Grant

RESPONSE AND AMENDMENT

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Applicants respectfully request entry of the following amendment and remarks contained herein in response to the Office Action mailed October 23, 2006. Applicants respectfully submit that the amendment and remarks contained herein place the instant application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 8 of this paper.